

Payment & Refund Policy

PAYMENT

Competitive/High Performance Program Fees - Under 18:

Payment for the Competitive/High Performance season is to be made by the first day of the season in September as noted on the website for each season program and may be provided in one of the two following ways:

- In full, on one cheque, cash, or money order; or
- In 2 cheque installments with the first dated September 11th and the second November 11th both of which must be provided at the first practice of the season.

Half Time U16 (Girls Only) & Development - Under 14 Fees:

• In full on one cheque, cash or money order due at the first practice of the season

NOTE Athletes will not be allowed to enter the pool and commence participation in the program until such time payment has been made as outlined above.

NSF CHEQUES

All NSF Cheques will be subject to a \$30.00 fee. Any member who submits a NSF cheque to pay Storm Registration fees will be asked to pay future fees in cash or by certified cheque.

REFUNDS

Prior to the commencement of practices:

 Prior to the first practice of each season, a participant is entitled to a full refund minus the cost of Storm Club team clothing items (if already ordered) and a \$75.00 Administration Fee.

Within the first 14 days of the season:

• After the first (1st) water polo practice of the season and for the first 14 days of the season, a participant is entitled to a full refund minus the cost of Storm Club team clothing items (if already ordered), a \$75.00 Administration fee, and a \$50.00 withdrawal fee.

After the first 14 days of the season:

• After the first 14 days of the season, a participant will only receive a monthly pro-rated refund of fees paid minus the cost of Storm Club team clothing items (if already ordered), a \$75.00 Administration fee, and the \$50.00 withdrawal fee in the event of medical reasons which are supported by production of a doctor's note or in the event of special circumstances such as an unforeseen relocation from the area or medical condition of athlete or family member) as identified in writing and submitted to the Storm Executive. In these events refunds will be granted solely at the Executive's discretion.